

# Member Service Representative East Region

Diamond North Credit Union is currently recruiting for a Part-Time Member Service Representative (both term and permanent positions), for locations in our east region.

Please note that this position is regionally based and will require travel.

The Member Service Representative plays an integral role in Diamond North Credit Union's business operations. As the first touch point for most members visiting our service locations in person or by phone, a Member Service Representative meets and greets our members while providing a variety of cash and non-cash services. A Member Service Representative is adept at problem solving, trouble shooting, and resolving member inquiries efficiently. This role is ideally suited to individuals who are patient, empathetic, and passionately communicative.

Diamond North Credit Union is a progressive, member-owned financial institution located in northeast Saskatchewan. Our team of dedicated staff focuses on developing relationships and providing unparalleled service to all of our members and our communities.

Diamond North Credit Union offers an environment that empowers our employees to continuously learn and thrive.

## **Qualifications**

Diamond North Credit Union is looking for an enthusiastic team player who possesses strong interpersonal and analytical skills. The successful candidate will demonstrate a commitment to continuous development and delivering exceptional service.

Explore additional details about this position and qualification requirements in the Member Service Representative profile document.

## **How to Apply**

Please clearly state the position and Job Reference Number when applying for this position. If you believe that you could be the next member of our team, please forward a cover letter, resume and work-related references to the email linked above, or mail to the address listed below.

We thank everyone for their interest, however, only those selected for an interview will be contacted.

Diamond North Credit Union

Attn: Human Resources

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